

Annual Canvass Questions and Answers

Frequently asked Questions

My details are exactly the same as last year - can I use the telephone, internet or text message service?

Yes you can, all 3 services are easy to use, have your registration form with you when using any of these services as you will need to enter the two part security code as part of the process, but remember not to post back your registration form as well.

I have read the notes on the registration form but still don't understand what the edited register is.

The edited register is separate from the voting register but is compiled from the details supplied on the registration form. It is available for general sale and can be used for any purpose. The edited register can be bought by any person, company or commercial organisation and can be used for commercial activities such as marketing. If you do not want your details used in this way put a tick in the box against your name. Even if you have chosen not to appear on the edited register in previous years, you still need to make sure that you indicate in Box 8 if you do not wish to appear on the next revised edited register. You must also ask each person named on the form if they want to opt out of the edited register.

I need to make some changes to the details on the registration form, can I use the telephone, internet or text message service?

NO - if you need to make any changes to the details you must amend the form, sign it and return the form in the freepost envelope provided.

The form has the names of the previous occupiers of my house - should I forward it to them?

No - the form is meant for your household, cross out any incorrect names on the form and add the names of all household members who are eligible on the blank lines.

I expect to be moving in the next few weeks - what should I do?

Wait until you are sure where you will be on 15th October, if you will still be at this address complete and return the form or use the freephone, internet or text services. If you will have moved by 15th October then delete your own details and leave the form for the new occupants and remember to complete a form at your new address.

My son/daughter is at university this year, should I include his name on the form?

Students may register at both home and a college address but may only vote once at the same election. As students tend to move often it is probably safer to include their name on the register for their home address.

My son/daughter is 16/17 - should I include his/her name on the form?

If they will be 18 by no later than 30 November 2012 they should be included on the form, they may then vote as soon as they reach 18.

I have already registered, why have I been sent a reminder form?

If you have recently registered there may have been an overlap between your information being processed and the form printed, if it has been a while since you registered then contact the office and we will check our records.