



1: Exceptions

	10/11 Outturn	This Quarter	Target	Against Target	Family Group Rank	Comparison Against				Overall Comment on Performance
						Previous Quarter	Perf. v previous quarter	Same quarter last year	Perf. v last year	
Priority Raising public confidence and re-assurance through building stronger neighbourhoods Reduce no incidents of ASB	3216	795	727	☹		735	☹	741	☹	End of year figure shows a reduction in ASB of 17 incidents 3216 compared to 3223 in the previous year.
N120 Assault with less serious injury	269	73	66.75	☹		68	☹	N/A	N/A	The target set was a 5% reduction we just missed this achieving 4.9% or 14 less crimes.
Priority Serious Acquisitive Crime with a focus on domestic burglary Reduce no of Domestic Burglaries	346	90	88.25	☹		91	😊	92	😊	Against an end of year target to reduce this by 9% we achieved an 11.4% reduction or 131 less crimes. A 15% reduction target was set we achieved 16.8% or 70 less crimes.

Exceptionally good performance:

	10/11 Outturn	This Quarter	Target	Against Target	Family Group Rank	Comparison Against				Overall Comment on Performance
						Previous Quarter	Perf. v previous quarter	Same quarter last year	Perf. v last year	
First Contact To provide support and help to vulnerable people over 60 years of age.	139	34	25	😊		35	☹️	N/A	N/A	A target of 100 forms completed was set, we achieved 139, resulting in 377 referrals to other agencies for help and support.
Priority: Violent Crime with a focus on Domestic Abuse Increase support given to domestic violence victims	96	26	13.75	😊		23	😊	29	☹️	Leicestershire County Council gave us a target to support 50 service users. The outreach workers supported 96 new cases plus continuing support for ongoing cases.

People– Vacancies and Sickness Absence-where 3% or more available days lost (to meet target of 7.6 days per employee we need to lose less than 3% of available days).

Service	Total FTE	No of available days	Vacancies		Sickness Absence			Comments
			No of working days lost	% available days lost	*Target – max working days sickness	Days lost due to sickness	% of available days lost	
Housing & Community Safety	7.00	441.00	35.32	8.01%	13.36	69.50	15.76%	

- Target for sickness based on an annual target of 7.6 days per employee across the council (equates to of 3.03% available days lost)

Portfolio Priorities – no exceptions

2. Unit Cost

	Q4	Q3	Q2	Actions for Improvements
Anti Social Behaviour		* changed the way we record ASB cases.	£414.04	
Domestic Abuse		£429.88	£487.22	
Young people		£44.96	£11.50	
Neighbourhood Action Team Administration	£4.95 per head of population	£4.95 per head of population	£4.95 per head of population	
Blaby District Grant Administration	Annual administrative cost 16.8 % of grants given	Annual administrative cost 16.8 % of grants given	Annual administrative cost 16.8 % of grants given	
Grant multiplier	4.06			Comment: £67,960 provided to 58 groups with a total of project costs amounting to £276,283.70.

3. Supporting Information

National Measures

		10/11 Outturn	This Quarter	Target	Against Target	Family Group Ranking	Comparison Against				Overall Comment on Performance
							Previous Quarter	Perf. v previous quarter	Same quarter last year	Perf. v last year	
NI 16	Serious Acquisitive Crimes (9% reduction)	1021	254	262	😊		244	☹️	259	😊	Against an end of year target to reduce this by 9% we achieved an 11.4% reduction or 131 less crimes.

Family Group Ranking taken from IQuanta data where 1 is the best performing CDRP and 15 the poorest performing CDRP (Crime Disorder and Reduction Partnership)

Local Measures

		10/11 Outturn	This Quarter	Target	Against Target	Family Group Rank	Comparison Against				Overall Comment on Performance
							Previous Quarter	Perf. v previous quarter	Same quarter last year	Perf. v last year	
Priority	Raising public confidence and re-assurance through building stronger neighbourhoods Reduce no incidents of ASB	3216	795	727	☹️		735	☹️	741	☹️	End of year figure shows a reduction in ASB of 17 incidents 3216 compared to 3223 in the previous year.

Local Measures

	10/11 Outturn	This Quarter	Target	Against Target	Family Group Rank	Comparison Against				Overall Comment on Performance
						Previous Quarter	Perf. v previous quarter	Same quarter last year	Perf. v last year	
Young People Number of young people engaged via the BB19 Bus	4418	582	500	😊		524	😊	N/A	N/A	A target was set to engage with 2,000 young people through the BB19 youth bus, that we have engaged with 4,418 justifies the investment into the bus and evidences that we are able to make contact with more young people through the use of this facility rather than detached youth work
Hate Incidents – increase the number of incidents reported through the common monitoring project	N/A	N/A	N/A	N/A		N/A	N/A	N/A	N/A	NB Still awaiting final Hate figures from Leics County Council.
First Contact To provide support and help to vulnerable people over 60 years of age.	139	34	25	😊		35	😞	N/A	N/A	A target of 100 forms completed was set, we achieved 139, resulting in 377 referrals to other agencies for help and support.
Priority: Violent Crime with a focus on Domestic Abuse Increase support given to domestic	96	26	13.75	😊		23	😊	29	😞	Leicestershire County Council gave us a target to support 50 service users. The outreach workers supported 96 new cases plus continuing support for ongoing cases.

Local Measures


	10/11 Outturn	This Quarter	Target	Against Target	Family Group Rank	Comparison Against				Overall Comment on Performance
						Previous Quarter	Perf. v previous quarter	Same quarter last year	Perf. v last year	
violence victims										
NI20 Assault with less serious injury	269	73	66.75	☹️		68	☹️	N/A	N/A	The target set was a 5% reduction we just missed this achieving 4.9% or 14 less crimes.
Priority Serious Acquisitive Crime with a focus on domestic burglary Reduce no of Domestic Burglaries	346	90	88.25	☹️		91	😊	92	😊	Against an end of year target to reduce this by 9% we achieved an 11.4% reduction or 131 less crimes. A 15% reduction target was set we achieved 16.8% or 70 less crimes.
Burglary other then dwelling	396	107	No target set	N/A		77	😊	N/A	N/A	No target set for this indicator; however we achieved a 26.3% reduction or 141 less crimes.
Priority Substance Use Number of people with substance use issues being supported	31	11	No target set	N/A		7	😊	N/A	N/A	No Target was set by the partnership as this was a new post. 31 Service users were supported and 24 families received advice and guidance.




People– Vacancies and Sickness Absence




Service	Total FTE	No of available days	Vacancies		Sickness Absence			Comments
			No of working days lost	% available days lost	*Target – max working days sickness	Days lost due to sickness	% of available days lost	
Policy & Partnerships (exc planning) Policy	3.66	230.58	0.00	0.00%	6.99	4.00	1.73%	
Housing & Community Safety	7.00	441.00	35.32	8.01%	13.36	69.50	15.76%	
Total	10.66	671.58	35.32	8.01%	20.35	73.50	17.49%	



- Target for sickness based on an annual target of 7.6 days per employee across the council (equates to of 3.03% available days lost)




Portfolio Priorities 2008 – 2011 – Summary of actions this quarter

Priority 1	Ensure effective multi-agency working in the District		
Activity this Quarter	Update On Objectives & Outcomes		Objectives for Next Quarter
	Status	Comment	
<p><u>Objectives for Quarter</u></p> <p>Finalise the new Blaby District Sustainable Community Strategy 2011-2014.</p> <p><u>Other Achievements this Quarter</u></p>		Document finalised to time. Approved at Full Council on 12 th April, 2011.	To take forward new projects/initiatives in the Sustainable Community Strategy 2011-2014.

Priority 2	Enhanced working relations with Town and Parish Councils		
Activity this Quarter	Update On Objectives & Outcomes		Objectives for Next Quarter
	Status	Comment	
<p><u>Objectives for Quarter</u></p> <p>Hold the Local Councils' Seminar Steering Group on 16th February, 2011 to commence preparations for this year's seminar.</p> <p><u>Other Achievements this Quarter</u></p> <p>A bid to the Department for Communities and Local Government to develop a Neighbourhood Development Plan supported by the Local Councils and Parish Meetings in the Blaby South Community Forum area has been successful. This is one of only seventeen successful bids nationally out of 87.</p>	<p></p> <p></p>	<p>Parish Steering Group meetings are progressing. This year's seminar is to be held on 25th October, 2011.</p> <p>A steering Group including the Local Councils and Parish Meetings has formed and is leading this work with BDC, LCC and Leicestershire & Rutland Rural Community Council.</p>	<p>To confirm the agenda, speakers etc.</p>

Priority 3	Ensure that communities are safe and protected		
Activity this Quarter	Update On Objectives and Outcomes		Objectives for Next Quarter
	Status	Comment	
<p><u>Objectives for Quarter</u></p> <p>Programme of activity for the period from January through to March 2011, which will focus on understanding different communities, equality and diversity and hate incidents and how to report them. BB19 Facebook page set up January 2011.</p> <p>Project at the Blaby Centre to continue from January through to March and involve colleagues from Sports & leisure.</p> <p><u>Other Achievements this Quarter</u></p>	<p></p> <p></p>	<p>Action plan developed to support the Countywide Hate Campaign with a focus on getting these messages through to young people. Community safety attended the festival of culture as well as undertaking presentations to targeted groups. Work undertaken aboard BB19 on understanding different cultures and beliefs.</p> <p>The project at the Blaby Centre has involved colleagues from Health and leisure as well as police and used sport to get messages across to these young people.</p>	<p>To work with the young people to find out what they would like included on the Facebook page and to develop a programme for the bus for Quarter 1.</p> <p>.</p> <p>To continue to work with the Blaby Centre including running a drug and alcohol awareness project and a healthy relationships programme.</p>

Priority 4	Enhance service delivery in the Enderby St. Johns Priority Neighbourhood		
Activity this Quarter	Update On Objectives and Outcomes		Objectives for Next Quarter
	Status	Comment	
<p><u>Objectives for Quarter</u></p> <p>Conclude activity in line with the Neighbourhood Management Action Plan, including the Cultural Event held on 23rd February, 2011 at Brockington College, Enderby.</p> <p><u>Other Achievements this Quarter</u></p>		<p>Programme/funding now ceased. Key activities supported include the now annual Blaby District Cultural Festival. This year attracting over 600 people! Other activities include the further development of the award winning Community Garden, "A Place to Grow."</p>	<p>Programme now ceased with the Cultural Festival now an annual event and "A Place to Grow" going from strength to strength.</p>

Priority 5	Enhanced engagement between older and younger people		
Activity this Quarter	Update On Objectives and Outcomes		Objectives for Next Quarter
	Status	Comment	
<p><u>Objectives for Quarter</u></p> <p>Host the Older Person's Annual General Meeting.</p> <p>Support the Blaby District Youth Conference</p>	<p></p> <p></p>	<p>The Older Person's Annual General Meeting was successfully held at Blaby District Council on 9th March 2011. Cllr Jill Blackwell was elected as the Chair of the Forum.</p> <p>The Blaby District Youth Conference was successfully held in Cosby Community Centre. The event was supported by LCC, BDC and led by the District's Youth Council. This year's event successfully captured attendance by young people from a number of local schools focussing on those young people who perhaps would not normally be attracted to "Youth Council" activity/Voice of Young People work.</p>	<p>To further develop the Older Person's Forum with the support of the new Chair.</p> <p>To consider how the Youth Council can be further developed and sustained and host a meeting between BDC, LCC, Community Action Blaby District and Young People in order to inform this work.</p>

Other Achievements this Quarter

A new version of the District's Older Person's Guide to activities and Services has been published this quarter.

